

VOLTA ALUMINIUM COMPANY LIMITED (VALCO)

Quality Policy

VOLTA ALUMINIUM COMPANY LIMITED (VALCO), is an aluminium smelter that manufactures primary aluminium products for both domestic and international markets.

The continuing policy of VALCO is to ensure that the needs and expectations of her customers and other interested parties are fully satisfied.

The Top Management of VALCO will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System (QMS).

Top Management will ensure that adequate resources are made available throughout the organization to support the Quality Management System. Top Management also undertakes to ensure that through communication, engagement, training, coaching and mentoring, quality and customer focus become the aim of all members in the organization.

All employees of VALCO shall be responsible for, and will be trained to perform the duties required by their specific roles within the organization.

VALCO commits itself to complying with all applicable statutory/regulatory and all other requirements and continually improve the effectiveness of its Quality Management System based on **ISO 9001:2015**.

VALCO shall ensure that this policy and objectives are communicated and understood at all levels within the organisation and, by other interested parties.

This policy and supporting quality objectives will be regularly reviewed to ensure their continuing suitability and effectiveness.



Dr. Robert Makila Sambian
CHIEF EXECUTIVE OFFICER

Issued By: Volta Aluminium Company Limited (VALCO) ISO
April 8, 2026